



The future of publishing services



CASE STUDY – Juta Law, Juta and Company, South Africa

“ Our relationship with Catalysts Ltd has assisted us in the development of our NXT online publishing platform and provided the training which now allows us to run and maintain the platform with minimal external input”

Jeetesh Ranchod, Information Systems Manager, Juta Law, Juta and Company.

Seeking better service for clients

In 2005 Juta Law, South Africa’s premier publisher of legal and regulatory information was publishing a wide range of legal information on CD-ROM, on clients’ Intranets and online using the Folio and NXT applications - now owned by Rocket Software.

Juta wanted to introduce more features and to improve their subscribers’ user experience. In order to do so they needed to work closely with a service and support provider with relevant experience.

Catalysts had that experience and the added advantage of being only two hours time difference away.

Over and above the relevant experience, Juta also required services in three areas:

- They wanted to capture usage statistics for both online and intranet users and to generate reports for them.
- They wanted further training to improve their in-house knowledge of the platforms and to develop new content preparation processes.
- 18 months later, they wanted to offer some of their online subscribers, such as the Universities, Institutions and medium to large companies, IP authentication to avoid every user having to log in with their own username and password.

As Catalysts had relevant previous experience in each area, Juta approached Catalysts and after specification and design phases and commercial terms had been agreed Juta authorised Catalysts to proceed. The new features were then developed, configured and integrated into Juta’s infrastructure.

The installation was carried out in Cape Town by Catalysts’ senior developer who stayed on to provide the training.

Catalysts and Juta have now worked together for more than 5 years and in 2010 Catalysts are still advising on and developing new ideas to improve the platform.

Juta’s subscribers have been pleased with the results of the collaboration and Juta have continued to use Catalysts for their software support.

About Juta Law

Juta Law are South Africa’s premier publisher of legal and regulatory information.

Juta is South Africa’s oldest specialist law publisher and features the works of more than 300 renowned authors and contributors drawn from the ranks of the judiciary, academic institutions and private practice.

Juta is renowned in the legal fraternity as the publisher of *The South African Law Reports*, undoubtedly the country’s most widely used and quoted set of law reports, comprising over 220 bound volumes and extending to over 700 Mb of disk space.

Jutastat electronic publications introduced law professionals to revolutionary, time-saving digital research, changing the face of legal research and practice in South Africa.

About Catalysts

Catalysts is a specialist system integrator designing, developing and supporting information systems for publishers and corporate information providers.

Catalysts offers a full range of skilled services and software chosen for its performance and reliability. They are committed to their clients’ success.